



OPERATING INSTRUCTIONS



REMOTE CONTROL POWER ON/OFF:

- Press On/Off button rapidly three times and blue LED light will come on indicating the remote control is in operating mode.
- 2. To turn Remote Control off while in operating mode, calibration mode, or paring mode, quickly press On/Off button. The blue LED light will go off.
- 3. The Remote Control will automatically turn off after three (3) minutes if it is not being used.

PHOENIX 5500 CALIBRATION USING REMOTE CONTROL:

- 1. Turn remote control on. SEE REMOTE CONTROL POWER ON/OFF AROVE.
- Press and hold both Extend/Retract buttons for three
 (3) seconds and the blue LED light will flash three (3) times indicating both buttons are pushed.
- 3. After three (3) seconds the White light on the jack will flash continuously indicating the jack is in calibration mode.
- 4. Press Extend or Retract so that the end of the outer tube is located on the top edge of the calibration hole (SEE PARTS LIST VIEW).
- Press and hold the Light button until the White light on the jack goes off indicating the jack is now calibrated. After the white light goes off, the jack will

- immediately move (up or down about 3/8") to set the location sensor. The calibration hole should not be visible after the location sensor has set.
- 6. Jack is now ready to use by pressing Extend or Retract buttons.

LIGHT ON/OFF:

- Turn remote control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE.
- 2. Press the Light Button to turn the jack light ON and OFF. The blue LED will flash once.

TWO MEMORY BUTTONS:

The Mem 1 and Mem2 buttons can be used to remember certain height locations such as hooking and unhooking from tow vehicle and a second memory option to remember a second height location such as height required to attach chains for a weight distribution hitch.

While unhooking from the tow vehicle, Extend/Retract the jack to the desired location that allows the coupler to clear the hitch ball and unhook the trailer from the tow vehicle. This is the position that jack will return to while hooking back up to the tow vehicle by following these steps:

- Turn remote control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE.
- 2. Push and hold the Mem1 Button for three (3) seconds and the blue LED light flashes three (3) times to set the memorized position of the jack at the desired height.
- Once the Memory position has been set, pressing the Mem 1 button will take the jack to the memorized location
- 4. Once the jack is travelling to the memory location and user wants to stop the jack for whatever reason, press any button and jack will stop. To resume the memory function, press the memory button and the jack will proceed to the memory location.
- 5. Otherwise, use the Extend and Retract buttons to operate the jack. The memory button should only be used to set the memory location and to travel to the memory location.
- 6. To set the second memory location, follow steps 1 thru 5 using the Mem 2 button instead of the Mem1 button.



REMOTE CONTROL FOB

PHOENIX 5500 ELECTRIC TONGUE JACK UF# 38-755500

OPERATION BY REMOTE CONTROL:

- Block trailer wheels securely.
- 2. Turn Remote Control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE.
- 3. To extend jack, push & hold Extend Button.
- 4. To retract the jack, push & hold the Retract Button.
- 5. The blue Remote Control LED will turn on and remain on while jack is in Extend/Retract operation mode.
- 6. If a steady Red Light on the jack keypad comes on in Extend/Retract operation, a low voltage situation exists and the battery needs to be fully charged.
- 7. If the RED light on the jack keypad flashes quickly for three (3) seconds, a high amp situation exists and jack will turn off after three (3) seconds. The jack will reset itself in five (5) seconds and can be used again until a high amp situation occurs.
 - a. The high amp draw situation can be caused by too much load. Reduce the tongue weight of the trailer.
 - b. The amp draw can also be caused by worn parts and the jack needs to be serviced. should call Ultra-Fab for service options.

AUTO-EXTEND & AUTO-RETRACT:

The Phoenix 5500 Remote Control has Auto Extend and Auto Retract features.

AUTO-EXTEND Allows user to extend the jack leg to the ground without having to continually press and hold the Extend Button. This is especially helpful when detaching RV from the tow vehicle.

- 1. Turn Remote Control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE
- 2. Initiate Auto-Extend by pressing the Extend Button quickly two (2) times. The jack will extend to the ground and stop.
- 3. For whatever reason, the Auto-Extend can be cancelled by pressing any other button.

AUTO-RETRACT Allows user to retract jack leg without having to continually press and hold the Retract button. This is especially helpful when user wants to attach RV to tow vehicle.

- 1. Turn Remote Control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE.
- 2. Initiate Auto-Retract by pressing the Retract Button quickly two times. The jack will retract to the top limit and stop.

3. For whatever reason, the Auto-Retract can be cancelled by pressing any other button.

PAIRING THE REMOTE CONTROL WITH THE PHOENIX 5500 JACK:

- 1. Turn Remote Control on. SEE REMOTE CONTROL POWER ON/OFF ABOVE.
- 2. Press and hold both the Mem1 and Extend buttons on the jack keypad for three (3) seconds. The White light on the jack will begin to flash indicating that the jack is in pairing mode.
- 3. While the jack is in pairing mode, press and hold the light button on the Remote Control until the white light on the jack turns off. When the white light goes off, the jack and Remote Control are paired.
- 4. The Phoenix 5500 jack will automatically exit the pairing process if there is no pairing operation for 30 seconds.

NOTE:

- 1. There is a 0.3 second delayed response between the jack and the remote control after the jack has received instructions from the remote control.
- 2. The flashing blue Remote Control LED indicates that the remote control is sending RF data to the jack.