



Ultra-Fab Products  
22412 Innovation Dr., Elkhart, Indiana 46514  
574-294-7571  
ultra-fab.com

## TEN-YEAR LIMITED WARRANTY

Phoenix Tongue Jacks (38-944040 and 38-944055)

- 1) This warranty is made only to the first purchaser (hereinafter called the “original purchaser”) who acquires this product for their own use.
- 2) This warranty will be in effect for **ten years** from the date of purchase by the original purchaser. It is suggested that the original purchaser retain a copy of the dated bill of sale and/or register the warranty at <https://ultra-fab.com/warranty/> as proof of the date of purchase.
- 3) This warranty covers specified parts which shall be free from defects in material and workmanship under normal use. This warranty does not cover conditions unrelated to the material and workmanship of the product. Such unrelated conditions including, but are not limited to (a) faulty installation and any damage resulting from such; (b) the need for normal maintenance and any damage resulting from failure to provide such maintenance, (c) failure to follow manufacturer’s instructions for the use of this product, and (d) any accident to, or misuse of, any part of this product and any alterations by anyone other than the manufacturer or its authorized representative.
- 4) To obtain the benefits of this warranty, you should contact Ultra-Fab’s customer service team ([customerservice@ultra-fab.com](mailto:customerservice@ultra-fab.com) or 574-294-7571). Once authorized you must return the product which you find defective to Ultra-Fab Products during the period that this warranty is in effect. All charges incurred in delivery of the product to Ultra-Fab Products, and in picking up after the warranty service has been completed, must be paid by the original purchaser.
- 5) Any item returned in the manner described in paragraph 4 will be examined by Ultra-Fab Products. If it is found that the returned item was defective in material or workmanship, Ultra-Fab will repair it without charge for material and labor.
- 6) Ultra-Fab will pay freight on replacement parts during the first 90 days of ownership by the original purchaser.
- 7) Ultra-Fab Products does not authorize any person or company to create any warranty obligation or liability on their behalf.
- 8) In no event shall Ultra-Fab Products be liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.
- 9) Any implied warranty, including the implied warranty of merchantability and/or fitness for any purpose, is limited to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- 10) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



- Register your warranty by visiting <https://ultra-fab.com/warranty/> or using this QR code.
- To contact Ultra-Fab for warranty service, email [customerservice@ultra-fab.com](mailto:customerservice@ultra-fab.com) or call 574-294-7571.

